

# MANAGEMENT SYSTEM FOR THE QUALITY

## QUALITY POLICY DECLARATION

Doc. n. **MQS5AL1**

Pag. 1 di 1

The Management of the Organization undertakes to pursue and disclose this Policy to employees and interested parties, which places at the center of all the following activities

- **continuous improvement** of the quality, safety and reliability of the products supplied and the services provided
- **legislative / regulatory compliance**, the safety of the products supplied and the management of waste and environmental issues with a view to nuclear risk;
- **satisfaction of the expressed and expected needs of all the interested parties** and the punctual compliance with the contractual requirements;
- **customer satisfaction** through understanding his needs and the supply of efficient, reliable and punctual services / products, as well as the acquisition of new orders;
- **consolidation of the professionalism** and training of its staff in the workplace and as a culture of safety;
- **strengthening of the Company's image**, through the supply of reliable products and services;
- careful **verification and reporting of problems** related to technical, human and organizational and the reporting any deficiencies in the facilities, in systems and components to maintain / improve the level of safety, including timely recognition and communication, non-compliance and subsequent actions taken;
- **common understanding of nuclear safety** and nuclear safety culture, including: awareness of radiation hazards and risks related to work and the workplace;

The company has identified the suitable figures to ensure high safety standards, it also adopts an oriented decision-making process to nuclear safety according to UNI ISO 19443:2019 in all activities, to ensure proper storage of materials intended for the nuclear sector, ensuring the safety of radioactive materials and ensuring environmental monitoring. In daily activities, it adopts an investigative attitude, with the aim of stopping the activity in case of deviation from the technical reference document (customer drawing), the procedures or anomalous event detected.

It is implemented an approach based on risk control in all activities, to ensure the necessary safety of people and the environment. Tools will be provided to prevent human error.

Customer and other interested party satisfaction, as well as safety and respect for the environment in terms of nuclear safety is pursued by adapting all the Organization's processes to the needs, both implicit and explicit, detected directly or indirectly.

# MANAGEMENT SYSTEM FOR THE QUALITY

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Doc. n. **MQS5AL1**

Pag. 2 di 1

The continuous improvement of the effectiveness of its Quality Management System, in compliance with the requirements of **UNI EN ISO 9001:2015**, **UNI EN ISO 3834-2:2006** and **UNI ISO 19443:2019**, is pursued through:

- monitoring of the indicators (KPIs) defined for all the Organization's processes,
- monitoring the achievement of the set objectives and
- the issue of corrective actions in the event that the results are not in line with expectations

In accordance with this Policy, the Management defines, during the Annual Management Review, **quantifiable objectives**, referring to the primary processes carried out within the Organization, reported in a specific document, specific to each individual function, disseminating them to all staff, with annual minimum frequency.

The Management also carries out a review of the same, depending on the results obtained during the course of the management, both as regards the general specific objectives for each individual Manager.

In order to ensure the preparation of all the processes necessary for the management of the quality management system, of safety and hygiene, in addition to achieving the objectives of the processes themselves, the Management undertakes to make available to the Organization **adequate resources** in terms of personell, means and training, compatibly with the budget availability.

In addition, the General Manager assigns the role of Welding Coordinator to Mr. Gavazzeni Simone, in order to ensure that the provisions of UNI EN ISO 3834-2:2006 are implemented and maintained, so that the welding personnel or qualified supplier, the necessary welding procedure specifications are made available or work instructions necessary for correct execution and verification of all production activities.

The declaration document of the Quality Policy, is disseminated within the Organization (exposed in the company) and is known to all staff.

The Quality Policy is made available to relevant interested parties via the website.

Calcinatè, 29/06/2020

**Pierino Gavazzeni**

*General Manager*